

PAYMENT POLICY

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1. Payment Policy

1. The Company is financially responsible for the Client's account balance at any given time.
2. The Company's financial responsibility begins with the initial record of the Client's deposit and continues until the full withdrawal of the funds.
3. The Client has the right to request from the Company any funds available in their account at the time of the request.
4. The only official deposit/withdrawal methods are those listed on the Company's official Website. The Client assumes all risks related to using the payment methods unless provided by the Company's partners or directly managed by the Company. The Company is not responsible for any delays or cancellations of financial transactions caused by the selected payment system. If the Client has any claims regarding a payment system, it is their responsibility to contact the support service of the payment system and notify the Company of their claims.
5. The Company is not responsible for the activities of any third-party service providers the Client may use to make deposits/withdrawals. The Company's financial responsibility for the Client's funds starts when the funds reach the Company's bank account, or another account linked to the Company, as noted on the Payment Methods page of the Website. In the event of fraud during or after a financial transaction, the Company reserves the right to cancel the transaction and freeze the Client's account.
6. The Company's responsibility for the Client's funds ends when the funds leave the Company's bank account, or another related account, as recorded on the Payment Methods page of the Website.
7. In the event of technical errors during financial transactions, the Company reserves the right to cancel that transaction and all other financial activity by the Client on the Company's Website.

2. Client Registration

1. The Client registration process consists of two primary steps:
 - a. Client's web registration.
 - b. Client's identity verification.
2. To complete the first step, the Client must:
 - a. Provide the Company with accurate identity and contact details.
 - b. Accept the Company's agreement and submit an application.
3. To complete the second step, the Client must:
 - a. Provide a full copy of their Passport and/or (if available) an ID card with a photograph and personal details.
4. The Company reserves the right to request additional documents from the Client, such as utility bills, bank confirmations, bank card scans, or any other document required during the verification process.
5. The identification process must be completed within 10 business days from the date the Company requests Client identification. In certain cases, the Company may extend the identification process to a maximum of 30 working days.

3. Depositing Procedure

1. To make a deposit, the Client must submit a request through their personal profile. To complete the request, the Client shall choose a payment method from the list, fill in the required details, and proceed to the payment page.
2. The processing time for deposits varies depending on the chosen payment method and may range from seconds to several days for electronic payments. For direct bank transfers, the transaction time may be up to 45 business days. The Company cannot control the processing time of any payment method.

4. Taxes

1. The Company is not a tax agent and, therefore, will not provide financial information about the Client to third parties. Such information will only be disclosed if officially requested by government authorities.

5. One-Click Payments

1. You agree to pay for all goods and/or services, as well as any additional expenses (including, but not limited to, taxes and charges), ordered on the Website. You bear full responsibility for timely payments on the Website. The Payment Service Provider facilitates payments for the amounts specified on the Website and is not responsible for the payment of any additional fees or expenses incurred by the Website user.
2. Upon clicking the “Pay” button, the transaction is deemed irrevocably processed and executed. By proceeding with payment, you agree that you will not request a cancellation. When placing an order on the Website, you confirm that you are not violating any laws. Additionally, by accepting these Regulations (and/or Terms & Conditions), you confirm, as the cardholder, that you are entitled to use the Services offered on the Website.
3. By using the Website’s Services, you declare that you have reached or surpassed the legal age required in your jurisdiction. You bear legal responsibility for any breach of legislation in any country where the Services are used and confirm that the Payment Service Provider is not liable for any unlawful use.
4. By agreeing to use the Website’s Services, you accept that any of your payments will be processed by the Payment Service Provider, and there is no statutory right of revocation for goods and/or services purchased or any option to cancel the payment. If you choose not to use the Services for future purchases, you can do so through your account profile on the Website.
5. The Payment Service Provider is not responsible for any failure to process payment card data or for any authorisation refusal by the issuing bank. The Provider is also not liable for the quality, quantity, price, terms, or conditions of any goods and/or services purchased on the Website.
6. Please note that you, as the cardholder, are solely responsible for payments and additional fees related to goods and/or services ordered. The Payment Service Provider only facilitates the transaction and is not responsible for pricing. If you disagree with the terms or any other conditions, please refrain from proceeding with the payment and, if necessary, contact the Website’s Administration/Support Team.